

# HC INNOVATIONS MANAGEMENT SYSTEM



Document Title: POL01 Quality Policy – Version 10 - 02104024  
Responsibility: Senior Management

## SCOPE

This policy applies to the Integrated Management System (IMS) operated by HC Innovations Ltd.

## RESPONSIBILITY

### Senior Management

Senior Management is responsible for keeping this policy up to date.

## DOCUMENT HISTORY

| Issue | Date     | Details of amendment / change                                      | Responsibility |
|-------|----------|--|----------------|
| 1     | 10.02.15 | First Issue, new IMS   | QE Advisor     |
| 2     | 01.05.18 | Reviewed and signed for 2018                                       | Andrew Davis   |
| 3     | 01.05.19 | Reviewed and signed for 2019                                       | Andrew Davis   |
| 4     | 05.03.20 | Reviewed and signed for 2020 incorporating change of company name. | Andrew Davis   |
| 5     | 08.04.22 | Reviewed and signed for 2022                                       | Andrew Davis   |
| 6     | 13.07.22 | Updated to include commitment to produce safe and legal products   | Andrew Davis   |
| 7     | 08.11.22 | Reviewed and signed following Management Review                    | Andrew Davis   |
| 8     | 25.04.23 | Reviewed and signed for 2023                                       | Andrew Davis   |
| 9     | 19.10.23 | Added wording relating to the BRCGS Consumer Products Standard     | Andrew Davis   |
| 10    | 02.04.24 | Reviewed and signed for 2024                                       | Andrew Davis   |

# HC INNOVATIONS MANAGEMENT SYSTEM



Document Title: POL01 Quality Policy – Version 10 - 02104024  
Responsibility: Senior Management

## Quality Policy

HC Innovations Ltd, based in Perth, provides our clients with a 'total solution' for their cleaning supplies requirements. We specialise in the manufacturing of wet wipes and procurement and supply of cleaning equipment and operate a dedicated delivery network of vehicles operating nationwide. HC Innovations has a highly skilled and experienced team with excellent knowledge which ensures customer satisfaction is foremost.

We are committed to:

- safeguarding the quality of our products and services
- meeting and exceeding the requirements and expectations of our customers
- meeting and exceeding all relevant legislative requirements and other requirements to which we subscribe
- ensuring continual improvement in all that we do
- produce safe and legal products

In order to achieve these commitments, HC Innovations has developed a management system to meet the requirements of ISO 9001 and BRCGS Consumer Products Standards and has developed a framework for setting and reviewing quality objectives. We are committed to continual improvement of the effectiveness of the management system.

This policy is communicated to all employees and personnel working on behalf of the company and is available for review by any interested party through request.

A handwritten signature in blue ink that reads 'Andrew Davis'. The signature is written in a cursive style with a large initial 'A'.

**Andrew Davis**

**Director**

**April 2024**